

WARRANTY TERMS OF ENERGY SYSTEMS COMPONENTS

WARRANTY

Energy Systems ensure that all mounting systems components are produced following a rigorous process of engineering and quality. That under normal application, installation, operation and maintenance conditions they are free from material and manufacturing failures for fifteen (15) years.

If a component is not in accordance with this warranty term, up to fifteen (15) years from the sale, Energy Systems or one of the authorised resellers will do the replacement or repair.

Repair or replacement are the only and exclusive options given by this warranty and are just available up to fifteen (15) years after the sale.

Costs for the dismantling of a defective component, return transport to Energy Systems or the authorised Seller as well as reassembly are excluded from this guarantee.

EXCLUSIONS

This warranty will not be applicable if Energy Systems proves, by tests and analysis, that the structure was damaged by: careless installation; accidents or incorrect use; modification; storage, transport or handling careless; not following the assembly instructions and maintenance; to be used for another purpose that not for photovoltaic installations; any repair made by anyone not authorized by Energy Systems.

The warranty will not be applicable to defects caused by due to forces of nature, force majeure and others unpredictable circumstances outside the control of Energy Systems, for example: earthquakes, typhoons, whirlwinds, volcanic eruptions, floods, lightning strikes, snow damage, nuclear events etc...; by improper maintenance, flying objects or external load, loads that are higher than the named design load in Eurocode EC1.

The warranty does not include any compensation for additional damages caused by defects of the components or others damages related to financial losses.

Wear signals or wear components are not included in this warranty.

WARRANTY LIMITS

This warranty replaces any warranty given before it. Energy Systems is not responsible for any additional damages caused to secondary parts and others.

CLAIM THE WARRANTY

In the case that you have a justified warranty claim, please promptly notify Energy Systems or the authorised reseller. You will then be given information on how you can enter a claim. To claim the warranty is obligatory to submit the sales receipt and payment receipt.

The warranty follows the Portuguese Law in force.